

Melvin Laguren

HANDS ON ENGINEERING MANAGER

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707-631-3914

Experience

DIRECTOR OF ENGINEERING, OKCOIN

11-2021 – Present

- Built US Automation team to develop automated test frameworks to support API, Web and Mobile testing
- Designed Zendesk/JIRA Integration Application to support the global initiative to consolidate and automate support processes. Personally, developed the backend to support the integration using Sinatra/Ruby, Postgres and Docker.

SR. PRODUCT QUALITY MANAGER, OKCOIN

03-2021 – 11/2021

- Technical liaison between US Product Managers/3rd party vendors and Beijing QA/ Development teams to improve time/technical gaps in requirements
- Built system that allowed Beijing team to receive 2FA codes so that testing can be done on real production test accounts which reduced the need for US team to test at night.

VP OF ENGINEERING, WRAP COMMUNICATIONS (PART TIME)

06-2019 – 04-2022

- Lead small team to maintain and enhance Wrap's application and infrastructure
- Designed new communication platform with customer, providing APIs that bridge customer in house solution with Wrap's API

DIRECTOR OF TECHNICAL OPERATIONS, WRAP COMMUNICATIONS (PART TIME)

04-2018 – 05-2019

- Support and stabilize Wrap's platform on AWS with customer, providing APIs that bridge customer in house solution with Wrap's API

DIRECTOR OF QUALITY ENGINEERING, KINESSO (CONTRACT)

01-2018 – 03-2021

- Lead various data quality engineers on multiple projects across various timezones
- Reduced production issues for big data projects by over 50% by implementing a pareto analysis for all issues reported 1 year prior to my joining

ADDITIONAL WORK HISTORY IS AVAILABLE ON LINKEDIN: [LINKEDIN.COM/IN/MLAGUREN](https://www.linkedin.com/in/mlaguren)

Skills

Automation: Ruby, Selenium, Bash

DevOps: Jenkins, Docker, Git (Github and Gitlab), Linux, AWS

Infrastructure: Postgres, Nginx

Tools: JIRA Admin and API Development, Zendesk API, KIBA (ETL Framework)